Table of Contents

E-Learning course ........................................................................................................................................ 2

Quality Improvement • Universität Heidelberg • Heidelberg ........................................................................ 2
# E-Learning course

## Quality Improvement

### Universität Heidelberg • Heidelberg

### Overview

<table>
<thead>
<tr>
<th>Type of e-learning element</th>
<th>Virtual classroom</th>
<th>Blended learning</th>
<th>Open Educational Resources</th>
</tr>
</thead>
<tbody>
<tr>
<td>Level / degree</td>
<td>Short course</td>
<td></td>
<td></td>
</tr>
<tr>
<td>In cooperation with</td>
<td>ISQua – international Society for Quality in Care</td>
<td>evaplan GmbH am Universitätsklinikum</td>
<td>aQua – Institut für angewandte Qualitätsförderung und Forschung im Gesundheitswesen GmbH</td>
</tr>
<tr>
<td>Languages</td>
<td>English</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Duration</td>
<td>6 months</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Registration necessary</td>
<td>Yes</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**More information on registration**

Registration is conducted on a first-come-first-serve basis.

**Target group**

The course is open to public health professionals, quality managers, medical and paramedical staff, global health consultants, ministries, and development partners.

### General description of e-learning element and content

**Content Overview**

The course aims at strengthening the capacity of professionals responsible for managing quality in healthcare settings at all levels in the health system.

The course consists of seven content-related modules and one module in which participants will work on a transfer project.

The course aims to increase competencies for strategic decision-making in managing quality, enhance skills in quality improvement mechanisms and build positive patient-centred attitudes. Participants will be introduced to current health system concepts, financing mechanisms, human resource methods and other key elements associated with improving quality at all levels of a health system.

Participants will be exposed to examples of international and local quality problems, methods to identify opportunities for improvement and various mechanisms for change management.

**Main Topics**

- The importance of quality within a health system / country context
Course details

Course organisation

During the six-month course, the participants will be guided by an online tutor and supported by experts.

In addition to self-study activities, the learners will collaborate in small groups and communicate on the course learning platform.

For the seven content-based modules, the distribution of time is as follows: individual engagement with learning material 60%, chats and discussion 15%, assignments 25%.

The course also includes a transfer project with a duration of 60 hours. The time is distributed as follows: online individual engagement 20%, chats and discussions 10%, individual assignment investment 70%.

This course is part of our short course portfolio in Global Health.

PDF Download

Types of assessment

Exam, projects

ECTS points (max.)

7

E-learning element is part of a study programme

No

Phase(s) of attendance

No

International elements

- International guest lecturers
- Courses are led with foreign partners
- International comparisons and thematic reference to the international context
- Content-related regional focus

Costs / Requirements / Registration

Costs

1,500 EUR

Language requirements

Excellent command of English
Contact

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Course website: http://social-protection-courses.com/

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